

MERCHANT QUESTIONNAIRE

1. Business Name :
2. Nature of Business :
3. Type of Business (Legal Status) :
☐ Proprietorship ☐ Partnership ☐ Limited Liability
☐ Corporation ☐ Individual ☐ Others (Please Specify).....
4. Business Location :
5. Date Business Commenced Operations :
6. Monthly Transaction Volume through IPG :
7. Average Transaction Value :
8. NDB Account Number and Branch :
9. Do you have a Website :
 Yes ☐ No ☐
10. If Yes , Website Address (URL) :
11. Are you New to IPG? :
 Yes ☐ No ☐
12. If No, Your current IPG provider and Commission Rate Offered :
13. Requested Transaction Currency and Payment Currency :
14. Payment gateway is provided to accept payments for Business to Business (B2B), Business to Customer (B2C), Customer to Customer (C2C) :
15. The customer accepts payment for future services or for already consumed service ? :
16. Please describe your Refund Policy/Cancellation Policy :
17. Warranty for good/ Services provided, please describe :

18.Customer Service Hotline Number :

19. Clientale Details :

- I. Target market :
- II. The countries Services provided :
- III. Marketing Strategy :

20.If a dispute occurs,the transaction information provided (ROC,Invoice,etc). Please describe :

I hereby confirm, that the above mentioned details are true and correct.

Name :

Designation :

Date :