NDB Elevate – Terms & Conditions

1. NDB Elevate membership is available to customers who meet the eligibility criteria determined by the Bank from time to time.
2. The benefits, privileges, features and services offered under NDB Elevate are subject to the General Terms and Conditions of the Bank and any specific terms and conditions governing the relevant products and services.
3. The Bank reserves the sole discretion to approve, decline, suspend or terminate the NDB Elevate membership and related benefits.
4. NDB Elevate benefits, privileges and preferential arrangements may be revised, withdrawn or discontinued if the customer no longer meets the applicable eligibility criteria or as determined by the Bank.
5. The Bank reserves the right to amend, revise, vary or discontinue any eligibility criteria, benefits, privileges, features, services or these Terms and Conditions as and when deemed necessary.
6. Any such changes may be communicated through the Bank's website, branches, statements, electronic channels or any other communication method deemed appropriate by the Bank.
7. Applicable fees, charges and commissions relating to products and services availed by the customer shall continue to apply in accordance with the Bank's prevailing tariff and service charges.
8. These Terms and Conditions shall automatically stand amended where such amendments are required by applicable laws, regulations or directives issued by the Central Bank of Sri Lanka or any other regulatory authority.
9. The terms and conditions shall be governed and construed by the laws of Sri Lanka.